

CROSSROADS URBAN CENTER, Salt Lake City, Utah
Organizational Description and 2017 Annual Program Report

Crossroads Urban Center is a nonprofit, grassroots organization that assists and organizes Utahns with low incomes, those with disabilities, and people of color to meet basic survival needs and to address essential issues affecting quality of life. Established in 1966, we are a multi-faith, community center with broad support from many religious communities as well as businesses, individuals and foundations. Our main office and one of our emergency food pantries are in a building near downtown Salt Lake City that has been owned by the United Methodist Women since 1905.

Two emergency food pantries, a free/low cost thrift store, and community organizing assistance to low income people and the faith community are among Crossroads' activities. Crossroads has also initiated new community organizations to provide services not otherwise available in our community. Utahns Against Hunger (70's), Wasatch Community Gardens (80's), the Disabled Rights Action Center (1993), the Utah Resident Owned Communities (2010), and The Community Co-op (2012) are some examples. Crossroads helped establish the homeless shelters in Salt Lake, and Utah's alternative payroll deduction giving program.

Crossroads operates two busy emergency food pantries in Salt Lake City. **The Luisa E. Lema Emergency Food Pantry** (est. 1967) is open 9 AM to 5 PM, Monday through Friday and located downtown at 347 S. 400 East. Our **Westside Food Pantry** (est. 2017) is open 9 AM to 5 PM, Monday, Tuesday, and Thursday at 1358 W. Indiana Ave. During 2017, Crossroads served 18,271 households containing 27,993 members with three-day, emergency food orders. We provided 325 orders of baby formula, and 1,577 packages of diapers for families in need. In addition, Crossroads organizes **Holiday Food Distributions** at Thanksgiving and Christmas. This past season Crossroads served 2,323 households at Thanksgiving and 718 families at Christmas.

Crossroads' **Thrift Store** (est. 1966) in Salt Lake City (1385 W. Indiana Ave.) distributes clothing and household goods free of charge to thousands of households annually. In 2017, 4,431 households containing 11,540 people received free items valued at approximately \$209,243, including new children's clothing and shoes. The store also sold items at low cost valued at \$33,616. The Store is open 10 AM to 6:30 PM, Tuesday through Friday, and 10 AM to 5 PM on Saturdays.

Crossroads maintains an **Emergency Fund** to assist with gasoline, prescriptions, transit passes, rent, utilities, and other urgent needs. In 2017, 3,444 households containing 4,613 people received gas vouchers, transit passes, or prescription assistance, while 205 families including 420 members received other assistance through the fund.

The **Community Housing Advocacy Project (CHAP)** (est. 2005) works to preserve and increase low income housing opportunities in Utah. In 2017, CHAP advocated for more resources to preserve and expand low income housing opportunities, and against federal budget cuts affecting low income programs and affordable housing. Crossroads staff was also involved in efforts to prevent re-location of homeless services from the downtown area and secure more resources to fight homelessness.

As the convener of the **Utah Poverty Partnership (UPP)** (est. 2004), Crossroads again brought together dozens of low income people and their allies at the fourteenth annual Poverty Summit, and hosted a free picnic in July attended by hundreds of low income Utahns and a variety of elected officials and candidates.

The **Coalition of Religious Communities (CORC)** (est. 1995) is a statewide group of religious congregations and people of faith from different traditions in Utah whose purpose is to influence public policy by informing and educating government leaders on low income issues. In 2017, CORC opposed efforts to raise the grocery tax in Utah, promoted the development of low income housing, and released a study about homelessness among women with children in Salt Lake with recommendations for action.

Make Hunger Visible (MHV) (est. 2002) works to ensure that beneficiaries of public assistance programs and low wage workers have a chance to participate in the public policy decisions that affect their lives. In 2017, MHV members pushed for more low income housing in Salt Lake City, advocated for adult dental services in the Medicaid program, and highlighted the impact of the grocery tax on low income Utahns.

The **Poplar Grove Neighborhood Alliance (PGNA)** is an emerging community organization on Salt Lake City’s Westside that works to empower residents in an ethnically diverse, lower income community. PGNA was established in 2017, and has addressed a range of neighborhood issues such as dangerous school crosswalks and rail crossings, the lack of freeway sound walls, crime and police response, and inadequate community engagement by the City.

Our 2017 Budget:	Revenue	\$	982,145
	Expenses		
	Program	\$	785,149
	Fundraising		63,173
	Administration		54,148
	Total Expenses	\$	902,470

In addition to the above expenses, we spent \$96,723 on capital improvements and added \$137,859 to our endowment fund. We distributed approximately 783,647 pounds of donated food to the hungry in 2017 with administrative costs of only 13%. Net assets, including property, receivables, and a modest endowment fund, were \$1,784,812 as of December 31, 2017. We are a 501(c)(3), nonprofit organization and donations made to Crossroads are tax deductible.

Our 2018 Board of Directors:

- Chair** – Scott Patton (2016-18) **Vice Chair** – Cynthia Din (2018-20)
Treasurer - Kris Koford (2017-19) **Secretary** – Karen Silver (2017–19)
 Ursula Hernandez (‘18-‘20) Terrell Pool (‘17-‘19) Rafael Kyremes (‘18-‘20) Carolyn Bliss (‘16-‘18)
 Mary Ann Allison (‘17-‘19) David Pendell (‘17-‘19) Pat Sullivan (‘17-‘19) Lane Gardinier (‘16-‘18)
 Dorienna Lee (‘16-‘18) Alice Griffin (‘18-‘20) Kathi Cohen (‘16-‘18) Don Rudy (‘18-‘20)
 Stephanie Wilson (‘16-‘18) Meta Hutchison (‘17-‘19) Gaylene Dawes (‘17-‘19) Lori Garcia (‘18-‘20)
 Bernard Mthembu (‘17-‘19) Sandy McCormick (‘16-‘18) Rev. Christine Higuera-Street (‘18-‘20)

In 2017, the Board of Directors met on February 8th (annual meeting), March 8th, May 10th, June 14th, August 9th, September 13th, November 8th, and December 13th at 5:30 PM usually at our main building at 347 South 400 East in Salt Lake City. The Executive Committee (officers and the executive director) met in the months the Board did not meet. Officers are elected in February and serve one-year terms. Board Members are elected to three-year terms on a staggered basis.

Executive Director - Glenn L. Bailey (glenn@crossroadsurbancenter.org)

For more information: Call us at (801) 364-7765 or toll free at (888) 747-8482, fax us at (801) 364-7228, or access our web site at crossroadsurbancenter.org.