

## **CROSSROADS URBAN CENTER, Salt Lake City, Utah** **Organizational Description and 2024 Annual Program Report**

Crossroads Urban Center is a nonprofit, grassroots organization that assists and organizes Utahns with low incomes, those with disabilities, and people of color to meet basic survival needs and to address essential issues affecting quality of life. Established in 1966, we are a multi-faith, community center with broad support from many religious communities as well as businesses, individuals and foundations. Our main office and one of our emergency food pantries are in a building near downtown Salt Lake City that was owned by the United Women in Faith from 1905 to 2022. The Crossroads Legacy Committee assumed ownership of the property in 2023.

Two emergency food pantries, a free/low cost thrift store, and community organizing assistance to low income people and the faith community are among Crossroads' activities. Crossroads has also initiated new community organizations to provide services not otherwise available in our community. Utahns Against Hunger (70's), Wasatch Community Gardens (80's), and the Disabled Rights Action Center (1993) are some examples.

**DIRECT SERVICES:** Crossroads operates two emergency food pantries in Salt Lake City. **The Luisa E. Lema Emergency Food Pantry** (est. 1967) is open 9 AM to 5 PM, Monday through Friday and located downtown at 347 S. 400 East. Our **Westside Food Pantry** (est. 2017) is open 9 AM to 5 PM, Monday through Friday at 1358 W. Indiana Ave. During 2024, Crossroads served 72,419 households containing 129,770 members with emergency food orders. We also provided baby formula and diapers for families in need. Crossroads organizes **Holiday Food Distributions** at Thanksgiving and Christmas. This past season Crossroads served 3,500 households at Thanksgiving and 745 families at Christmas.

Crossroads' **Thrift Store** (est. 1966) in Salt Lake City (1385 W. Indiana Ave.) distributes clothing and household goods free of charge to thousands of households annually. In 2024, 11,371 households containing 26,868 people received free items valued at approximately \$970,587 including new children's clothing and shoes. The store also sold items at low cost valued at \$38,470. The Store is open 10 AM to 6 PM, Tuesday through Saturday.

Crossroads maintains an **Emergency Fund** to assist with gasoline, prescriptions, transit passes, utilities, and other urgent needs. In 2024, 10,693 households containing 15,040 people received gas vouchers, transit passes, or prescription assistance, while 256 families including 656 members received other assistance through the fund, primarily to prevent utility shut-offs.

**COMMUNITY ORGANIZING & ADVOCACY:** Crossroads again brought together dozens of low income people and their allies at the **nineteenth annual People's Summit on Poverty** in August, and hosted a **free "meet-the-candidate" picnic** in July attended by hundreds of low income Utahns and a variety of elected officials and candidates. *We sponsored the following advocacy projects in 2024:*

The **Community Housing Advocacy Project (CHAP)** (est. 2005) works to preserve and increase low income housing opportunities in Utah. In 2024, CHAP advocated for more resources to preserve and expand low income housing opportunities, opposed excessive utility rate increases, and called for more property tax relief for low income seniors.

The **Faith and Advocacy Coalition to End (FACE) Hunger & Homelessness** (est. 1995) is a statewide group of religious congregations and people of faith from different traditions in Utah whose purpose is to influence public policy by informing and educating government leaders on low income issues. In 2024, FACE worked to promote the development of low income housing and focus attention on the tragedy of child and family homelessness.

**Powerful Moms Who Care (PMWC)** (est. 2018) is an organization of low income women working toward safer communities and healthier families, especially for people living in extreme poverty and struggling with homelessness. PMWC works to increase the availability of low income housing for families, as well as accessible, affordable childcare.

<b><u>Our 2024 Budget:</u></b>	Revenue	\$	1,387,636
	Expenses		
	Program	\$	1,282,431
	Administration		60,004
	Fundraising		53,029
	Total Expenses	\$	1,395,464

In addition to the above expenses, we added \$54,455 to our fixed assets. We distributed approximately 1,031,124 pounds of donated food to the hungry in 2024 with administrative costs of only 8.1%. Net assets, including property, receivables, and an endowment fund, were \$3,222,649 as of December 31, 2024. We are a 501(c)(3), nonprofit organization and donations made to Crossroads are tax deductible.

### **Our 2025 Board of Directors:**

**Chair** – Sandy McCormick (2025-27) **Vice Chair** – Karen Silver (2023-25)  
**Treasurer** - Andrew Riggle (2023-25) **Secretary** – Lori Garcia (2024–26)  
 Ursula Hernandez ('25-'27) Terrell Pool ('23-'25) Rafael Kyremes ('24-'26)  
 Carolyn Bliss ('25-'27) Ron Werzinski ('23-'25) David Pendell ('23-'25) Pat Sullivan ('23-'25)  
 Alivia Lopez ('25-'27) Scott Patton ('25-'27) Don Rudy ('24-'26) Stephanie Wilson ('25-'27)  
 Alice Griffin ('24-'26) Cynthia Din ('24-'26) Kris Koford ('23-'25) Margeaux Westley ('23-'25)  
 Rev. Christine Higuera-Street ('23-'25) Nayer Honarvar ('23-'25) Su Hui Francy Phay ('23-'25)

In 2024, the Board of Directors met on February 14th (annual meeting), March 13th, May 8th, June 12th, August 14th, September 11th, November 13th, and December 11th at 5:30 PM. The August meeting was a picnic at a Board member's home, and the December meeting was held at Christ United Methodist Church in Millcreek, while all other meetings were held virtually. The Executive Committee (officers and the executive director) met in the months the Board did not meet. Officers are elected in February and serve one-year terms. Board Members are elected to three-year terms on a staggered basis.

**Executive Director** - Glenn L. Bailey ([glenn@crossroadsurbancenter.org](mailto:glenn@crossroadsurbancenter.org))

**For more information:** Call us at (801) 364-7765 or toll free at (888) 747-8482. Access our web site at [crossroadsurbancenter.org](http://crossroadsurbancenter.org).