

CROSSROADS URBAN CENTER, Salt Lake City, Utah **Organizational Description and 2016 Annual Program Report**

Crossroads Urban Center is a nonprofit, grassroots organization that assists and organizes Utahns with low incomes, those with disabilities, and people of color to meet basic survival needs and to address essential issues affecting quality of life. Established in 1966, we are a multi-faith, community center with broad support from many religious communities as well as businesses, individuals and foundations. Our main office and emergency food pantry are in a building near downtown Salt Lake City (347 South 400 East) that has been owned by the United Methodist Women since 1905.

One of Utah's busiest emergency food pantries, a free/low cost thrift store, and community organizing assistance to low income people and the faith community are among Crossroads' activities. Crossroads has also initiated new community organizations to provide services not otherwise available in our community. Utahns Against Hunger (70's), Wasatch Community Gardens (80's), the Disabled Rights Action Center (1993), the Utah Resident Owned Communities (2010), and The Community Co-op (2012) are some examples. Crossroads helped establish the homeless shelters in Salt Lake, and Utah's alternative payroll deduction giving program.

Crossroads operates a very busy **Emergency Food Pantry** (est. 1967) in downtown Salt Lake City. During 2016, Crossroads served 16,821 households containing 26,892 members with three-day, emergency food orders. We provided 334 orders of baby formula, and 1,704 packages of diapers for families in need. The Pantry is open 9 AM to 5 PM, Monday through Friday. In addition, Crossroads organizes **Holiday Food Distributions** at Thanksgiving and Christmas. This past season Crossroads served 3,256 households at Thanksgiving and 941 families at Christmas.

Crossroads' **Thrift Store** (est. 1966) in Salt Lake City (1385 W. Indiana) distributes clothing and household goods free of charge to thousands of households annually. In 2016, 4,300 households containing 11,937 people received free items valued at approximately \$201,670, including new children's clothing and shoes. The store also sold items at low cost valued at \$30,267. The Store is open 10 AM to 6:30 PM, Tuesday through Friday, and 10 AM to 5 PM on Saturdays.

Crossroads maintains an **Emergency Fund** that is used for gasoline, prescriptions, transit passes, eyeglasses, rent, utility assistance, and other needs. In 2016, 3,450 households containing 4,568 people received gas vouchers, transit passes, or prescription assistance, while 207 families including 411 members received other assistance through the fund.

The **Community Housing Advocacy Project (CHAP)** (est. 2005) works to preserve and increase low income housing opportunities in Utah. In 2016, CHAP advocated for the merger of Section 8 housing voucher programs in Salt Lake County, for more resources to preserve and expand low income housing opportunities, and against federal budget cuts affecting low income programs and affordable housing. Crossroads staff was also involved in efforts to prevent re-location of homeless services from the downtown area and secure more resources to fight homelessness.

As the convener of the **Utah Poverty Partnership (UPP)** (est. 2004), Crossroads again brought together dozens of low income people and their allies at the thirteenth annual Poverty Summit, and hosted a free picnic in July attended by hundreds of low income Utahns and a variety of elected officials and candidates.

The **Coalition of Religious Communities (CORC)** (est. 1995) is a statewide group of religious congregations and people of faith from different traditions in Utah whose purpose is to influence public policy by informing and educating government leaders on low income issues. In 2016, CORC advocated for better regulation of payday lenders, supported a modest expansion of the Medicaid program in Utah, helped secure additional funding for the General Assistance Program, and promoted the development of low income housing.

The **Anti-Hunger Action Committee (AHAC)** (est. 2002) works to ensure that beneficiaries of public assistance programs and low wage workers have a chance to participate in the public policy decisions that affect their lives. In 2016, AHAC members and staff promoted the expansion of the Medicaid program, pushed for more low income housing in Salt Lake City, advocated for adult dental services in the Medicaid, and worked to make public transportation accessible for low income Utahns.

Our 2016 Budget:	Revenue	\$	845,964
	Expenses		
	Program	\$	683,621
	Fundraising		34,674
	Administration		44,598
	Total Expenses	\$	762,893

In addition to the above expenses, we spent \$17,937 on capital improvements and added \$45,275 to our endowment fund. We distributed approximately 359,632 pounds of donated food to the hungry in 2016 with administrative costs of only 9.9%. Net assets, including property, receivables, and a modest endowment fund, were \$1,581,327 as of December 31, 2016. We are a 501(c)(3), nonprofit organization and donations made to Crossroads are tax deductible.

Our 2017 Board of Directors:

Chair – Scott Patton (2016-18) **Vice Chair** – Cynthia Din (2015-17)

Treasurer - Kris Koford (2017-19) **Secretary** – Karen Silver (2017–19)

Ursula Hernandez ('15-'17) Terrell Pool ('17-'19) Rafael Kyremes ('15-'17) Carolyn Bliss ('16-'18)

Mary Ann Allison ('17-'19) David Pendell ('17-'19) Pat Sullivan ('17-'19) Lane Gardinier ('16-'18)

Doriena Lee ('16-'18) Alice Griffin ('15-'17) Kathi Cohen ('16-'18) Mesia Fisilau ('17-'19)

Don Rudy ('15-'17) Stephanie Wilson ('16-'18) Meta Hutchison ('17-'19) Gaylene Dawes ('14-'16)

Bernard Mthembu ('17-'19) Joselyn Bravo ('17-'19) Sandy McCormick ('16-'18)

In 2016, the Board of Directors met on February 10th (annual meeting), March 9th, May 11th, June 8th, August 10th, September 14th, November 9th, and December 14th at 5:30 PM usually at our main building at 347 South 400 East in Salt Lake City. The Executive Committee (officers and the executive director) met in the months the Board did not meet. Officers are elected in February and serve one-year terms. Board Members are elected to three-year terms on a staggered basis.

Executive Director - Glenn L. Bailey

For more information: Call us at (801) 364-7765 or toll free at (888) 747-8482, fax us at (801) 364-7228, or access our home page on the internet at <www.crossroadsurbancenter.org>.