

CROSSROADS URBAN CENTER, Salt Lake City, Utah
Organizational Description and 2015 Annual Program Report

Crossroads Urban Center is a nonprofit, grassroots organization that assists and organizes Utahns with low incomes, those with disabilities, and people of color to meet basic survival needs and to address essential issues affecting quality of life. Established in 1966, we are a multi-faith, community center with broad support from many religious communities as well as businesses, individuals and foundations. Our main office and emergency food pantry are in a building near downtown Salt Lake City (347 South 400 East) that has been owned by the United Methodist Women since 1905.

One of Utah's busiest emergency food pantries, a free/low cost thrift store, and community organizing assistance to low income people and the faith community are among Crossroads' activities. Crossroads has also initiated new community organizations to provide services not otherwise available in our community. Utahns Against Hunger (70's), Wasatch Community Gardens (80's), the Disabled Rights Action Center (1993), the Utah Resident Owned Communities (2010), and The Community Co-op (2012) are some examples. Crossroads helped establish the homeless shelters in Salt Lake, and Utah's alternative payroll deduction giving program.

Crossroads operates a very busy **Emergency Food Pantry** (est. 1967) in downtown Salt Lake City. During 2015, Crossroads served 16,847 households containing 28,824 members with three-day, emergency food orders. We provided 455 orders of baby formula, and 1,975 packages of diapers for families in need. The Pantry is open 9 AM to 5 PM, Monday through Friday. In addition, Crossroads organizes **Holiday Food Distributions** at Thanksgiving and Christmas. This past season Crossroads served 3,086 households at Thanksgiving and 777 families at Christmas.

Crossroads' **Thrift Store** (est. 1966) in Salt Lake City (1385 W. Indiana) distributes clothing and household goods free of charge to thousands of households annually. In 2015, 4,317 households containing 12,862 people received free items valued at approximately \$206,131, including new children's clothing and shoes. The store also sold items at low cost valued at \$26,647. The Store is open 10 AM to 6:30 PM, Tuesday through Friday, and 10 AM to 5 PM on Saturdays.

Crossroads maintains an **Emergency Fund** that is used for gasoline, prescriptions, transit passes, eyeglasses, rent, utility assistance, and other needs. In 2015, 3,348 households containing 4,309 people received gas vouchers, transit passes, or prescription assistance, while 131 families including 297 members received other assistance through the fund.

The **Community Housing Advocacy Project (CHAP)** (est. 2005) works to preserve and increase low income housing opportunities in Utah. In 2015, CHAP advocated for the merger of Section 8 housing voucher programs in Salt Lake County, and more resources to preserve and expand low income housing opportunities (especially in transit corridors). CHAP also worked against increases in basic utility rates and surcharges, and organized opposition to federal budget cuts affecting low income programs and affordable housing. Crossroads staff was also involved in efforts to prevent re-location of homeless services from the downtown area and secure more resources to fight homelessness.

As the convener of the **Utah Poverty Partnership (UPP)** (est. 2004), Crossroads again brought together dozens of low income people and their allies at the twelfth annual Poverty Summit, and hosted a free picnic in July attended by hundreds of low income Utahns and a variety of elected officials and candidates.

The **Coalition of Religious Communities (CORC)** (est. 1995) is a statewide group of religious congregations and people of faith from 15 different traditions in Utah whose purpose is to influence public policy by informing and educating government leaders on low income issues. In 2015, CORC advocated for better regulation of payday lenders, supported expansion of the Medicaid program in Utah, helped secure additional funding for the General Assistance Program, and promoted an increase in the minimum wage for servers.

The **Anti-Hunger Action Committee (AHAC)** (est. 2002) works to ensure that beneficiaries of public assistance programs and low wage workers have a chance to participate in the public policy decisions that affect their lives. In 2015, AHAC members and staff promoted the expansion of the Medicaid program, pushed for more low income housing in Salt Lake City, advocated for expansion of employment opportunities for homeless people, advocated for more adequate funding for Utah's General Assistance Program, and worked to make public transportation accessible for low income Utahns.

Our 2015 Budget:	Revenue	\$	813,580
	Expenses		
	Program	\$	684,382
	Fundraising		33,422
	Administration		41,777
	Total Expenses	\$	759,581

In addition to the above expenses, we spent \$28,785 on capital improvements and designated \$15,110 to our endowment fund. We distributed approximately 382,568 pounds of donated food to the hungry in 2015 with administrative costs of only 9.9%. Net assets, including property, receivables, and a modest endowment fund, were \$1,467,526 as of December 31, 2015. We are a 501(c)(3), nonprofit organization and donations made to Crossroads are tax deductible.

Our 2016 Board of Directors:

Chair - Lane Gardinier (2016-18) **Vice Chair** - Scott Patton (2016-18)

Treasurer - Kris Koford (2014-16) **Secretary** - Kathi Cohen (2016-18)

Ursula Hernandez ('16-'18) Terrell Pool ('14-'16) Rafael Kyremes ('15-'17) Carolyn Bliss ('14-'16)

Mary Ann Allison ('14-'16) David Pendell ('14-'16) Pat Sullivan ('14-'16) Robert "Bip" Daniels ('15-'17)

Doriene Lee ('16-'18) Alice Griffin ('15-'17) Cynthia Din ('15-'17) Eun-sang Lee ('16-'18)

Don Rudy ('15-'17) Stephanie Wilson ('16-'18) Karen Silver ('14-'16) Gaylene Dawes ('14-'16)

James Nichols ('14-'16) **Executive Director** - Glenn L. Bailey

In 2015, the Board of Directors met on February 11th (annual meeting), March 11th, May 13th, June 10th, August 12th, September 9th, November 11th, and December 9th at 5:30 PM usually at our main building at 347 South 400 East in Salt Lake City. The Executive Committee (officers and the executive director) met in the months the Board did not meet. Officers are elected in February and serve one-year terms. Board Members are elected to three-year terms on a staggered basis.

For more information: Call us at (801) 364-7765 or toll free at (888) 747-8482, fax us at (801) 364-7228, or access our home page on the internet at <www.crossroadsurbancenter.org>.