

CROSSROADS URBAN CENTER, Salt Lake City, Utah **Organizational Description and 2014 Annual Program Report**

Crossroads Urban Center is a nonprofit, grassroots organization that assists and organizes Utahns with low incomes, those with disabilities, and people of color to meet basic survival needs and to address essential issues affecting quality of life. Established in 1966, we are a multi-faith, community center with broad support from many religious communities as well as businesses, individuals and foundations. Our main office and emergency food pantry are in a building near downtown Salt Lake City (347 South 400 East) that has been owned by the United Methodist Women since 1905.

One of Utah's busiest emergency food pantries, a free/low cost thrift store, and community organizing assistance to low income people and the faith community are among Crossroads' activities. Crossroads has also initiated new community organizations to provide services not otherwise available in our community. Utahns Against Hunger (70's), Wasatch Community Gardens (80's), the Disabled Rights Action Center (1993), the Utah Resident Owned Communities (2010), and The Community Co-op (2012) are some examples. Crossroads helped establish the homeless shelters in Salt Lake, and Utah's alternative payroll deduction giving program.

Crossroads operates a very busy **Emergency Food Pantry** (est. 1967) in downtown Salt Lake City. During 2014, Crossroads served 17,638 households containing 31,509 members with three-day, emergency food orders. We provided 542 orders of baby formula, and 1,951 packages of diapers for families in need. The Pantry is open 9 AM to 5 PM, Monday through Friday. In addition, Crossroads organizes **Holiday Food Distributions** at Thanksgiving and Christmas. This past season Crossroads served 3,616 households at Thanksgiving and 742 families at Christmas.

Crossroads' **Thrift Store** (est. 1966) in Salt Lake City (1385 W. Indiana) distributes clothing and household goods free of charge to thousands of households annually. In 2014, 4,347 households containing 13,318 people received free items valued at approximately \$205,372, including new children's clothing and shoes. The store also sold items at low cost valued at \$26,418. The Store is open 10 AM to 6:30 PM, Tuesday through Friday, and 10 AM to 5 PM on Saturdays.

Crossroads maintains an **Emergency Fund** that is used for gasoline, prescriptions, transit passes, eyeglasses, rent, utility assistance, and other needs. In 2014, 3,358 households containing 4,460 people received gas vouchers, transit passes, or prescription assistance, while 125 families including 266 members received other assistance through the fund.

The **Community Housing Advocacy Project (CHAP)** (est. 2005) works to preserve and increase low income housing opportunities in Utah. In 2014, CHAP advocated for the consolidation of housing authorities in Salt Lake County, more resources to preserve and expand low income housing opportunities (especially in transit corridors), and tax relief for low income seniors. CHAP also worked against increases in basic utility rates and surcharges, and organized opposition to federal budget cuts affecting low income programs and affordable housing. Crossroads staff was also involved in efforts to prevent re-location of homeless services from the downtown area.

The **Sarah House Utah Project** sponsored by Crossroads completed work in 2013 on a demonstration, low income housing project utilizing shipping containers at 1511 South 1000 West in Salt Lake City. This home was sold to a qualified low income buyer in 2014.

As the convener of the **Utah Poverty Partnership (UPP)** (est. 2004), Crossroads again brought together dozens of low income people and their allies at the eleventh annual Poverty Summit, and hosted a free picnic in July attended by hundreds of low income Utahns and a variety of elected officials and candidates.

The **Coalition of Religious Communities (CORC)** (est. 1995) is a statewide group of religious congregations and people of faith from 16 different traditions in Utah whose purpose is to influence public policy by informing and educating government leaders on low income issues. In 2014, CORC advocated for better regulation of payday lenders, educated people about abusive lending practices, worked to make it easier for low income people to replace lost or stolen identification, supported expansion of the Medicaid program in Utah, and promoted an increase in the minimum wage for servers.

The **Anti-Hunger Action Committee (AHAC)** (est. 2002) works to ensure that beneficiaries of public assistance programs and low wage workers have a chance to participate in the public policy decisions that affect their lives. In 2014, AHAC members and staff promoted the expansion of the Medicaid program, helped people apply for food stamps and other public benefits, secured the adoption of tax credits for businesses employing homeless persons, advocated for expansion of employment opportunities for homeless people, opposed cuts to SNAP (food stamp program), advocated for more adequate funding for Utah's General Assistance Program, and worked to make public transportation accessible for low income Utahns.

Our 2014 Budget:	Revenue	\$	906,456
	Expenses		
	Program	\$	842,106
	Fundraising		56,140
	Administration		37,427
	Total Expenses	\$	935,673

In addition to the above expenses, we spent \$5,314 on capital improvements and designated \$70,196 to our endowment fund. We distributed approximately 382,568 pounds of donated food to the hungry in 2014 with administrative costs of only 10%. Net assets, including property, receivables, and a modest endowment fund, were \$1,397,036 as of December 31, 2014. We are a 501(c)(3), nonprofit organization and donations made to Crossroads are tax deductible.

Our 2015 Board of Directors:

Chair - Lane Gardinier (2013-15) **Vice Chair** - Scott Patton (2013-15) **Treasurer** - Don Rudy (2015-17)
Secretary - Kathi Cohen (2013-15) Ursula Hernandez ('13-'15) Terrell Pool ('14-'16)
 Rafael Kyremes ('15-'17) Carolyn Bliss ('14-'16) Mary Ann Allison ('14-'16) David Pendell ('14-'16)
 Pat Sullivan ('14-'16) Robert "Bip" Daniels ('15-'17) Robert Rigstad ('14-'16) Kris Koford ('14-'16)
 Connee Schoon ('13-'15) Doriena Lee ('13-'15) Alice Griffin ('15-'17) Cynthia Din ('15-'17)
 Eun-sang Lee ('13-'15) Don Reifsnider ('13-'15) Stephanie Wilson ('13-'15) Karen Silver ('14-'16)
 Gaylene Dawes ('14-'16) James Nichols ('14-'16) **Executive Director** - Glenn L. Bailey

In 2014, the Board of Directors met on February 12th (annual meeting), March 12th, May 14th, June 11th, August 13th, September 10th, November 12th, and December 10th at 5:30 PM usually at our main building at 347 South 400 East in Salt Lake City. The Executive Committee (officers and the executive director) met in the months the Board did not meet. Officers are elected in February and serve one-year terms. Board Members are elected to three-year terms on a staggered basis.

For more information: Call us at (801) 364-7765 or toll free at (888) 747-8482, fax us at (801) 364-7228, or access our home page on the internet at <www.crossroadsurbancenter.org>.