

**CROSSROADS URBAN CENTER, Salt Lake City, Utah**  
**Organizational Description and 2013 Annual Program Report**

Crossroads Urban Center is a nonprofit, grassroots organization that assists and organizes Utahns with low incomes, those with disabilities, and people of color to meet basic survival needs and to address essential issues affecting quality of life. Established in 1966, we are a multi-faith, community center with broad support from many religious communities as well as businesses, individuals and foundations. Our main office and emergency food pantry are in a building near downtown Salt Lake City (347 South 400 East) that has been owned by the United Methodist Women since 1905.

One of Utah's busiest emergency food pantries, a free/low cost thrift store, and community organizing assistance to low income people and the faith community are among Crossroads' activities. Crossroads has also initiated new community organizations to provide services not otherwise available in our community. Utahns Against Hunger (70's), Wasatch Community Gardens (80's), the Disabled Rights Action Center (1993), the Utah Resident Owned Communities (2010), and The Community Co-op (2012) are some examples. Crossroads helped establish the homeless shelters in Salt Lake, and Utah's alternative payroll deduction giving program.

Crossroads operates a very busy **Emergency Food Pantry** (est. 1967) in downtown Salt Lake City. During 2013, Crossroads served 16,936 households containing 31,402 members with three-day, emergency food orders, and provided 2,123 orders of baby food/formula/diapers beyond that distributed with food orders. The Pantry is open 9 AM to 5 PM, Monday through Friday. In addition, Crossroads organizes **Holiday Food Distributions** at Thanksgiving and Christmas. This past season Crossroads served 3,417 households at Thanksgiving and 936 families at Christmas.

Crossroads' **Thrift Store** (est. 1966) in Salt Lake City (1385 W. Indiana) distributes clothing and household goods free of charge to thousands of households annually. In 2013, 4,491 households containing 12,869 people received free items valued at approximately \$217,613, including new children's clothing and shoes. The store also sold items at low cost valued at \$26,775. The Store is open 10 AM to 6:30 PM, Tuesday through Friday, and 10 AM to 5 PM on Saturdays.

Crossroads maintains an **Emergency Fund** that is used for gasoline, prescriptions, transit passes, eyeglasses, rent, utility assistance, and other needs. In 2013, 3,412 households containing 4,339 people received gas vouchers, transit passes, or prescription assistance, while 106 families including 213 members received other assistance through the fund.

The **Community Housing Advocacy Project (CHAP)** (est. 2005) works to preserve and increase low income housing opportunities in Utah. In 2013, CHAP advocated for the consolidation of housing authorities in Salt Lake County, better access to basic phone service for the poor, and more resources to preserve and expand low income housing opportunities. CHAP also worked against increases in basic utility rates and surcharges, and organized opposition to federal budget cuts affecting low income programs, especially affordable housing.

The **Sarah House Utah Project** completed work in 2013 on a demonstration, low income housing project utilizing shipping containers at 1511 South 1000 West in Salt Lake City. Crossroads is the fiscal sponsor for this innovative project, and will sell the new home to a qualified, low income buyer in 2014.

As the convener of the **Utah Poverty Partnership (UPP)** (est. 2004), Crossroads again brought together dozens of low income people and their allies at the tenth annual Poverty Summit, and hosted a free picnic in July attended by hundreds of low income Utahns and a variety of elected officials and candidates.

The **Coalition of Religious Communities (CORC)** (est. 1995) is a statewide group of religious congregations and people of faith from 16 different traditions in Utah whose purpose is to influence public policy by informing and educating government leaders on low income issues. In 2013, CORC helped block attempts to increase the grocery tax, advocated for better regulation of payday lenders, opposed other abusive lending practices, worked to make it easier for low income people to replace lost or stolen identification, and supported expansion of the Medicaid program in Utah.

The **Anti-Hunger Action Committee (AHAC)** (est. 2002) works to ensure that beneficiaries of public assistance programs and low wage workers have a chance to participate in the public policy decisions that affect their lives. In 2013, AHAC members and staff promoted the expansion of the Medicaid program, helped people apply for food stamps and other public benefits, pushed for the adoption of tax credits for businesses employing homeless persons, convinced the Downtown Business Alliance to implement a new employment program for homeless people, opposed cuts to SNAP (food stamp program), advocated for more adequate funding for Utah's General Assistance Program, and worked to make public transportation accessible for low income Utahns.

|                         |                |    |         |
|-------------------------|----------------|----|---------|
| <b>Our 2013 Budget:</b> | Revenue        | \$ | 909,881 |
|                         | Expenses       |    |         |
|                         | Program        | \$ | 710,481 |
|                         | Fundraising    |    | 36,249  |
|                         | Administration |    | 58,804  |
|                         | Total Expenses | \$ | 805,534 |

In addition to the above expenses, we spent \$40,798 on capital improvements and designated \$108,948 to our endowment fund. We distributed approximately 377,058 pounds of donated food to the hungry in 2013 with administrative costs of only 11.8%. Net assets, including property, receivables, and a modest endowment fund, were \$1,462,458 as of December 31, 2013. We are a 501(c)(3), nonprofit organization and donations made to Crossroads are tax deductible.

#### **Our 2014 Board of Directors:**

**Chair** - Lane Gardinier (2013-15) **Vice Chair** - Scott Patton (2013-15) **Treasurer** - Don Rudy (2012-14)  
**Secretary** - Kathi Cohen (2013-15) Ursula Hernandez ('12-'14) Terrell Pool ('14-'16)  
 Rafael Kyremes ('12-'14) Carolyn Bliss ('14-'16) Mary Ann Allison ('14-'16) David Pendell ('14-'16)  
 Pat Sullivan ('14-'16) Kris Koford ('14-'16) Robert "Bip" Daniels ('12-'14) Robert Rigstad ('14-'16)  
 Clara Mall ('12-'14) Virginia Walton ('13-'15) Connee Schoon ('13-'15) Dorienna Lee ('13-'15)  
 Eun-sang Lee ('13-'15) Don Reifsnider ('13-'15) Stephanie Wilson ('13-'15) Karen Silver ('14-'16)  
 Gaylene Dawes ('14-'16) **Executive Director** - Glenn L. Bailey

In 2013, the Board of Directors met on February 13th (annual meeting), March 13th, May 8th, June 12th, August 14th, September 11th, November 13th, and December 11th at 5:30 PM usually at our main building at 347 South 400 East in Salt Lake City. The Executive Committee (officers and the executive director) met in the months the Board did not meet. Officers are elected in February and serve one-year terms. Board Members are elected to three-year terms on a staggered basis.

**For more information:** Call us at (801) 364-7765 or toll free at (888) 747-8482, fax us at (801) 364-7228, or access our home page on the internet at <[www.crossroadsurbancenter.org](http://www.crossroadsurbancenter.org)>.