

CROSSROADS URBAN CENTER, Salt Lake City, Utah
Organizational Description and 2012 Annual Program Report

Crossroads Urban Center is a nonprofit, grassroots organization that assists and organizes Utahns with low incomes, those with disabilities, and people of color to meet basic survival needs and to address essential issues affecting quality of life. Established in 1966, we are a multi-faith, community center with broad support from many religious communities as well as businesses, individuals and foundations. Our main office and emergency food pantry are in a building near downtown Salt Lake City (347 South 400 East) that has been owned by the United Methodist Women since 1905.

One of Utah's busiest emergency food pantries, a free/low cost thrift store, and community organizing assistance to low income people and the faith community are among Crossroads' activities. Crossroads has also initiated new community organizations to provide services not otherwise available in our community. Utahns Against Hunger (70's), Wasatch Community Gardens (80's), the Disabled Rights Action Center (1993), the Utah Resident Owned Communities (2010), and The Community Co-op (2012) are some examples. Crossroads helped establish the homeless shelters in Salt Lake, and Utah's alternative payroll deduction giving program.

Crossroads operates a very busy **Emergency Food Pantry** (est. 1967) in downtown Salt Lake City. During 2012, Crossroads served 17,168 households containing 36,334 members with three-day, emergency food orders, and provided 2,124 orders of baby food/formula/diapers beyond that distributed with food orders. The Pantry is open 9 AM to 5 PM, Monday through Friday. In addition, Crossroads organizes **Holiday Food Distributions** at Thanksgiving and Christmas. This past season Crossroads served 3,617 households at Thanksgiving and 1,184 families at Christmas.

Crossroads' **Thrift Store** (est. 1966) in Salt Lake City (1385 W. Indiana) distributes clothing and household goods free of charge to thousands of households annually. In 2012, 5,541 households containing 15,553 people received free items valued at approximately \$236,089, including new children's clothing and shoes. The store also sold items at low cost valued at \$25,963. The Store is open 10 AM to 6:30 PM, Tuesday through Friday, and 10 AM to 5 PM on Saturdays.

Crossroads maintains an **Emergency Fund** that is used for gasoline, prescriptions, bus tokens, eyeglasses, rent, utility assistance, and other needs. In 2012, 3,336 households containing 4,376 people received gas vouchers, bus tokens, or prescription assistance, while 150 families including 401 members received other assistance through the fund.

The **Community Housing Advocacy Project (CHAP)** (est. 2005) works to preserve and increase low income housing opportunities in Utah. In 2012, CHAP advocated for the merger of Section 8 waiting lists in Salt Lake County and the consolidation of Housing Authorities in the County, better access to basic phone service for the poor, the adoption of a housing policy statement by Salt Lake City inclusive of low income housing development, and an alternative to massive cuts in housing funding on a federal level. CHAP also helped foster the development of the **Sarah House Utah Project**, which continued work in 2012 on a demonstration low income housing project utilizing shipping containers at 1511 South 1000 West in Salt Lake City.

As the convener of the **Utah Poverty Partnership (UPP)** (est. 2004), Crossroads again brought together dozens of low income people and their allies at the ninth annual Poverty Summit, and hosted a free picnic in July attended by hundreds of low income Utahns and a variety of elected officials and candidates.

The **Coalition of Religious Communities (CORC)** (est. 1995) is a statewide group of religious congregations and people of faith from 16 different traditions in Utah whose purpose is to influence public policy by informing and educating government leaders on low income issues. In 2012, CORC opposed schemes to double the grocery tax, advocated for better regulation of payday lenders, led a successful campaign to convince credit unions to abandon online payday loan products, and supported expansion of the Medicaid program in Utah.

The **Anti-Hunger Action Committee (AHAC)** (est. 2002) works to ensure that beneficiaries of public assistance programs and low wage workers have a chance to participate in the public policy decisions that affect their lives. In 2012, AHAC members engaged in activities to promote the expansion of the Medicaid program, helped hundreds of people apply for food stamps and other public benefits, opposed restrictions on able bodied adults without dependents receiving food stamp benefits, and worked to make public transportation more accessible for low income Utahns. AHAC also took the lead in calling for more humane immigration policies and civil discourse on this issue, which was highlighted at a second annual Las Posadas event during the Christmas season.

The **Homeless Opportunities and Rights Network (HORN)** (est. 2010) works with homeless individuals and their allies to improve the quality of life for Salt Lake City's homeless residents. HORN was instrumental in creating legislation to establish a tax credit program for employers hiring homeless people that was introduced in the 2012 and 2013 Utah Legislative Sessions, and generating discussions about a transitional jobs program and ways for downtown businesses to employ more homeless people.

Our 2012 Budget:	Revenue	\$	1,089,902
	Expenses		
	Program	\$	950,312
	Fundraising		29,864
	Administration		86,392
	Total Expenses	\$	1,066,568

In addition to the above expenses, we spent \$73,403 on capital improvements and designated \$73,795 to our endowment fund. We distributed approximately 329,772 pounds of donated food to the hungry in 2012 with administrative costs of only 10.9%. Net assets, including property, receivables, and a modest endowment fund, were \$1,346,241 as of December 31, 2012. We are a 501(c)(3), nonprofit organization and donations made to Crossroads are tax deductible.

Our 2013 Board of Directors:

Chairwoman - Stephanie Wilson (2013-15) **Vice Chairwoman** - Laine Gardinier (2013-15)
Treasurer - Don Rudy (2012-14) **Secretary** - Ursula Hernandez (2012-14) Terrell Pool ('11-'13)
 Rafael Kyremes ('12-'14) Carolyn Bliss ('13-'15) Kathi Cohen ('13-'15) Mary Ann Allison ('11-'13)
 David Pendell ('11-'13) Pat Sullivan ('11-'13) Kris Koford ('11-'13) Robert "Bip" Daniels ('12-'14)
 Robert Rigstad ('11-'13) Scott Patton ('13-'15) Clara Mall ('12-'14) Stacie Schofield ('11-'13)
 Virginia Walton ('13-'15) Connee Schoon ('13-'15) Doriena Lee ('13-'15) Eun-sang Lee ('13-'15)
 Don Reifsnider ('13-'15) Marilyn Keith ('12-'14) **Executive Director** - Glenn L. Bailey

In 2012, the Board of Directors met on February 8th (annual meeting), March 14th, May 9th, June 13th, August 8th, September 12th, November 14th, and December 12th at 5:30 PM usually at our main building at 347 South 400 East in Salt Lake City. The Executive Committee (officers and the executive director) met in the months the Board did not meet. Officers are elected in February and serve one-year terms. Board Members are elected to three-year terms on a staggered basis.

For more information: Call us at (801) 364-7765 or toll free at (888) 747-8482, fax us at (801) 364-7228, or access our home page on the internet at <www.crossroadsurbancenter.org>.